

Bill Date	Account Number	Payment Due Date	Amount Due
01/28/2005	9 5000 3446 9334	Immediately	\$402.25

Name **Bernice Burns**
Service Address 7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
Service Classification

Activity Since Last Bill

Previous Balance \$402.25
Balance \$402.25

AMOUNT DUE

\$402.25

Messages

At the time of this statement, your account was past due. Please pay \$402.25 today to avoid collection activity and a negative credit rating.

To pay your gas bill by credit card, call 1-866-295-0086. A \$4.95 fee per \$400 transaction will apply.

9 5000 404 456 22

1924 E87

260

10108 S ~~Wai~~ E Wong

³⁰ Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

OFFICIAL FILE

I.C.C. DOCKET NO. 06-0760
Complainant's Exhibit No. L
Witness Burns
Date 4/24/07 Reporter R.G.
Admi Hd



www.PeoplesEnergy.com

Peoples Gas
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

See back of bill for definitions of terms used on this bill.

Bill Date	Account Number	Payment Due Date	Amount Due
12/01/2004	9 5000 3446 9334	Immediately	\$397.13

Customer Name: Bernice Burns
Service Address: 7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
Service Classification:

Activity Since Last Bill

Previous Balance \$392.09
Payment Charge \$5.04
Total Due \$397.13

AMOUNT DUE \$397.13

Messages

At the time of this statement, your account was past due. Please pay \$397.13 to avoid collection activity and a negative credit rating.

Want to keep gas costs down? Visit PeoplesEnergy.com for weatherization and conservation tips and payment programs to help you manage energy costs.

Our service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ACCOUNT NUMBER: 9 5000 3446 9334

Please Pay Immediately	
Please write your account number on your check.	
If paid after 12/23/2004	\$403.09
Amount Due	Amount Enclosed
\$397.13	

CAR-RT SORT **B018



BERNICE BURNS
PO BOX 2253
CALUMET CITY IL 60409-8253

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

PEOPLES ENERGY
CHICAGO IL 60687-0001

409500034469334000070000003971300000



1175 DEVIN DR
NORTON SHORES, MI 49441

RETURN SERVICE REQUESTED

11/24/04
CREDITOR- PEOPLES ENERGY *
REFER #- 9500034469334/01/001
BALANCE 392.09
ACCOUNT# 632376

632376



70

BURNS, BERNICE
BERNICE BURNS
PO BOX 2253
CALUMET CITY, IL 60409-8253



ACC INTERNATIONAL
ACC BLDG.
919 ESTES COURT
SCHAUMBURG, IL 60193-4427



IF PAYING BY CREDIT CARD, PLEASE FILL OUT BELOW	
CHECK CARD USING FOR PAYMENT	
 <input type="checkbox"/> MASTERCARD	 <input type="checkbox"/> VISA
CARD NUMBER	AMOUNT
SIGNATURE	EXP. DATE

Chicago Corporate
Headquarters
Executive Office
(847) 352-1300
FAX (847) 352-1549

ACC INTERNATIONAL

A DIVISION OF AMERICAN COLLECTION CORPORATION
Website: www.americancollectioncorp.com

Financial
Collection
Consultants
E-Mail: acc@collector.com

ACC BLDG • 919 ESTES COURT • SCHAUMBURG, ILLINOIS 60193-4427

EASY ACCESS RECORDED INFORMATION ON YOUR ACCOUNT (847) 301-1160
OFFICE NO: (847) 352-1300
CREDITOR- PEOPLES ENERGY *
REFER #- 9500034469334/01/001
BALANCE 392.09
ACCOUNT# 632376

* * * * WHEN CALLING, GIVE ACCOUNT# 632376. * * * *
* * * ASK FOR: Qualified Specialist (ext#122) * * *

Please be advised that your creditor has placed this past-due account with our agency for collection.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice, this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

We are attempting to collect a debt and any information obtained will be used only for that purpose.

Very truly yours,
ACC INTERNATIONAL

THIS IS A COMMUNICATION FROM A DEBT COLLECTOR.

Peoples Gas
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

See back of bill for definitions of terms used on this bill.

Bill Date	Account Number	Payment Due Date	Amount Due
10/28/2004	9 5000 3446 9334	Immediately	\$392.09

Name **Bernice Burns**
Service Address 7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
Service Classification

Activity Since Last Bill

Previous Balance \$387.11
Late Payment Charge \$4.98
Balance **\$392.09**

AMOUNT DUE

\$392.09

Messages

At the time of this statement, your account was past due. Please pay \$392.09 today to avoid collection activity and a negative credit rating.

Looking to keep gas costs down? Visit PeoplesEnergy.com for weatherization and conservation tips and payment programs to help you manage energy costs.

³³ Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 9 5000 3446 9334

Please Pay Immediately	
Please write your account number on your check.	
If paid after 11/19/2004	\$397.97
Amount Due	Amount Enclosed
\$392.09	

CAR-RT SORT **B018

BERNICE BURNS
PO BOX 2253
CALUMET CITY IL 60409-8253

PEOPLES ENERGY
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

409500034469334000070000003920900000



Peoples Gas
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

See back of bill for definitions of terms used on this bill.

Bill Date	Account Number	Payment Due Date	Amount Due
09/29/2004	9 5000 3446 9334	Immediately	\$387.11

ame
ervice Address **Bernice Burns**
7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
ervice Classification

ctivity Since Last Bill

revious Balance \$382.21
ate Payment Charge \$4.90
alance **\$387.11**

AMOUNT DUE **\$387.11**

essages

At the time of this statement, your account was past due. Please pay \$387.11 today to avoid collection activity and a negative credit rating.

ely on our experts to inspect your home's natural gas system. Schedule Home Safety Inspection today.

³⁰ Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 9 5000 3446 9334

Please Pay Immediately	
Please write your account number on your check.	
If paid after 10/21/2004	\$392.92
Amount Due	Amount Enclosed
\$387.11	

CAR-RT SORT **B018

BERNICE BURNS
PO BOX 2253
CALUMET CITY IL 60409-8253

PEOPLES ENERGY
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

409500034469334000040000003871100000



Bill Date	Account Number	Payment Due Date	Amount Due
08/30/2004	9 5000 3446 9334	Immediately	\$382.21

Name **Bernice Burns**
Service Address **7101 S Halsted ST FL 2 Rear**
Chicago IL 60621-1727

Service Classification

Activity Since Last Bill

Previous Balance \$377.38
Late Payment Charge \$4.83
Balance **\$382.21**

AMOUNT DUE

\$382.21

Messages

At the time of this statement, your account was past due. Please pay \$382.21 today to avoid collection activity and a negative credit rating.

Make the commitment to conserve energy. Visit PeoplesEnergy.com for weatherization and safety tips that could save you up to 20% on your energy bill.

Peoples Gas
130 E Randolph Dr - Chicago IL 60601
Customer Inquiries: 1-866-556-6001
Emergencies: 1-866-556-6002
En Español: 1-866-556-6003
TDD Line: 1-866-556-6007

See back of bill for definitions of terms used on this bill

⁴² Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 9 5000 3446 9334

Please Pay Immediately
Please write your account number on your check.

If paid after 09/21/2004 **\$387.94**

Amount Due

Amount Enclosed

\$382.21

CAR-RT SORT **B018

|||||

BERNICE BURNS
PO BOX 2253
CALUMET CITY IL 60409-8253

PEOPLES ENERGY
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

409500034469334000000000003822100000



Bill Date	Account Number	Payment Due Date	Amount Due
07/12/2004	9 5000 3446 9334	08/03/2004	\$377.38

1e
ice Address
ice Classification
ivity Since Last Bill
ious Balance
rity Deposit Credit
ince

Bernice Burns
7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
Rate 1 - Small Residential Service - Heating

\$482.82
- \$153.00
\$329.82

very Charge
omer Charge
ar 50 Therms

\$36375 x 32.38 Therms = \$11.78
\$21.23

ironmental Charge
Charge

\$01240 x 32.38 Therms = \$0.40
\$66540 x 32.38 Therms = \$21.55

es
ago Municipal Tax
Tax
Gas Revenue Tax

\$43.18 x 8.24 % = \$3.56
\$43.18 x 0.10 % = \$0.04
\$0.24 x 32.38 Therms = \$0.78
\$4.38

al Current Charges
OUNT DUE
SSAGES

\$47.56
\$377.38

IS YOUR FINAL BILL.

he time of this statement, your account was past due. Please pay \$377.38
ay to avoid collection activity and a negative credit rating.

it us at the Energy for You Summer Tour to learn how we can keep your family
home safe and comfortable

Peoples Gas
130 E Randolph Dr - Chicago IL 60601
Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

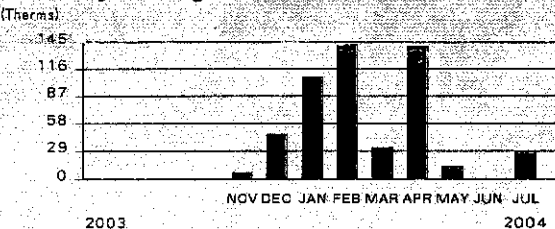
Current Usage
Billing Period From 05-27-04 To 06-26-04 30 days

Meter Reading
Meter Number P2464245
Current Estimate 1885 06-26-04
Previous Actual 1853 05-27-04
Difference 32 (100 Cubic Feet)

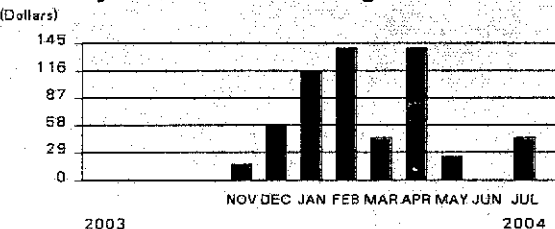
Therm Conversion
32 x 1.012 BTU Factor = 32.38 Therms

Average Daily
Therms Used N/A 1.08
Temperature 63 °F 66 °F

Summary of Usage in Therms



Summary of Total Current Charges



See back of bill for definitions of terms used
on this bill.

No gas service at 7101 S Halsted gas turned off

³⁸ Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 9 5000 3446 9334

Please Pay By 08/03/2004
Please write your account number on your check.

If paid after 08/03/2004 \$382.58

Amount Due

\$377.38

Amount Enclosed

CAR-RT SORT **B018

BERNICE BURNS
PO BOX 2253
CALUMET CITY IL 60409-8253

PEOPLES ENERGY
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy
Share the Warmth fund which helps low-income customers pay energy bills.
I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

409500034469334000020000003773800000

Bill Date	Account Number	Payment Due Date	Amount Due
06/28/2004	9 5000 3446 9334	07/20/2004	\$482.82

Name **Bernice Burns**
Service Address 7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
Service Classification

Activity Since Last Bill

Previous Balance	\$514.55	
Thank You For Your Payment	- \$140.00	
Security Deposit Credit	- \$93.00	
Security Deposit Interest	- \$0.44	
Balance		\$281.11

Other Charges

Reconnect Charge	\$48.71	
Deposit Installment	\$153.00	
		\$201.71

AMOUNT DUE

\$482.82

Messages

At the time of this statement, your account was past due. Please pay \$482.82 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Visit us at the Energy for You Summer Tour to learn how we can keep your family and home safe and comfortable

³⁶ Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 9 5000 3446 9334

Please Pay By 07/20/2004
Please write your account number on your check.

Amount Due

\$482.82

Amount Enclosed

CAR-RT SORT **B018

|||||

BERNICE BURNS
PO BOX 2253
CALUMET CITY IL 60409-8253

PEOPLES ENERGY
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

409500034469334000080000004828200000

Bill Date	Account Number	Payment Due Date	Amount Due
05/27/2004	9 5000 3446 9334	06/18/2004	\$514.55

Name **Bernice Burns**
Service Address 7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
Service Classification **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$554.34
Thank You For Your Payment - \$75.00
Late Payment Charge \$6.89
Balance **\$486.23**

Delivery Charge

Customer Charge \$9.45
Under 50 Therms \$36375 x 16.20 Therms = \$5.89
\$15.34

Environmental Charge \$0.1080 x 16.20 Therms = \$0.17

Gas Charge \$63380 x 16.20 Therms = \$10.27

Taxes

Chicago Municipal Tax \$25.78 x 8.24 % = \$2.12
State Tax \$25.78 x 0.10 % = \$0.03
State Gas Revenue Tax \$0.024 x 16.20 Therms = \$0.39
\$2.54

Total Current Charges **\$28.32**

AMOUNT DUE **\$514.55**

Messages

At the time of this statement, your account was past due. Please pay \$514.55 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Be safe. Be sure. Order your Home Safety Inspection today.

Current Usage

Meter Reading

Meter Number 52122015
Current Reading 853 05-27-04
Previous Reading 789 04-28-04
Difference 64 Therms

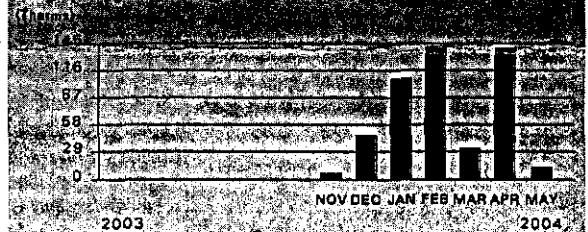
Therm Conversion

60,000 BTU = 1 Therm

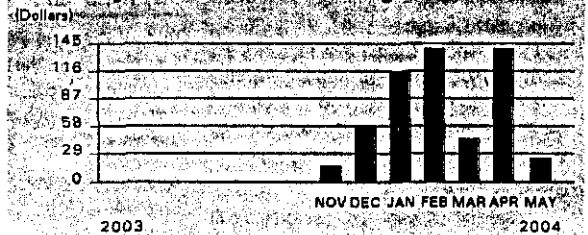
Average Daily

Today's Use 17.7 Therms
Temperature 55°F

Summary of Usage in Therms



Summary of Total Current Charges



See back of bill for definitions of terms used on this bill.

³⁷ Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

<p>IMPORTANT: READ THIS IMMEDIATELY</p>	<p>Date Issued</p>	<p>Account Number</p>	<p>Amount Due</p>
<p>If you do not want your gas service shut off, you must pay \$397.70 before 05-10-04</p>	<p>04/29/04</p>	<p>9-5000-3446-9334</p>	<p>\$397.70</p>

STOMER

Name	Bernice Burns
Account Number	9 5000 3446 9334
Service Address	7101 S HALSTED ST FL 2 CHICAGO IL 60621-1727
Phone Number	(773)994-1506
Service Classification	Rate 1 - Small Residential Service
Heating Account	YES

CHARGES

Past Due Bill Amount	\$397.70
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FINAL NOTICE PRIOR TO DISCONNECTION

MUST MAKE ARRANGEMENTS TO PAY THE TOTAL AMOUNT DUE IMMEDIATELY TO AVOID LOSS OF GAS SERVICE.

e have reported your payment history to a credit bureau and your credit rating will be adversely affected.

Failure to pay will result in referral to a collection agency.

service is disconnected, you will be required to pay 100% of your account balance, a security deposit and a reconnection charge of up to \$245.

may be able to make arrangements for extended payments to avoid disconnection by calling us toll free at 1-866-556-6001. Representatives are available Fri, 24-hours per day and Sat from 7am-3pm. To pay your gas bill by credit card, simply call 1-888-256-6445. A \$4.95 fee per \$400 transaction will apply. Payments can also be received at one of our neighborhood locations listed on the back of this statement.

hacer arreglos para pagar el saldo total de su cuenta inmediatamente y así evitar la desconexión de su servicio de gas.

hemos enviado su historial de pago a una oficina de crédito y su crédito será afectado negativamente.

no pagar el saldo de su cuenta resultará en que su cuenta sea remitida a una agencia de cobranza.

Si su servicio de gas es desconectado por falta de pago, usted tendrá que pagar 100% del saldo pendiente en su cuenta, un depósito de seguridad un cargo por reconexión hasta de \$245.

o al teléfono gratuito 1-866-556-6003 para saber si podría pagar a plazos el saldo de su cuenta y así evitar desconexión de su servicio de gas. Nuestros representantes están disponibles 24 hr al día, de lunes a viernes, y de 7am-3pm los sábados. Si desea pagar su factura con una tarjeta de crédito, simplemente llame al 1-888-256-6445. Se le cobrarán \$4.95 por cada transacción de \$400. También puede hacer pagos en una de nuestras oficinas locales lista de direcciones adjunta al final de este informe.

turn this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

Account Number: 9-5000-3446-9334

Service is subject to being discontinued on or after 05-10-04 because you owe \$397.70



BERNICE BURNS
PO BOX 2253
CALUMET CITY IL 60409-8253

Amount Paid \$ _____
If paying by mail, please allow 5 days for delivery.

PEOPLES GAS
CHICAGO IL 60687-0001

4095000344693340000000000003977000000

Bill Date	Account Number	Payment Due Date	Amount Due
03/31/2004	9 5000 3446 9334	04/22/2004	\$406.94

Name **Bernice Burns**
Service Address **7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727**
Service Classification **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$453.64
Thank You For Your Payment - \$100.00
Late Payment Charge \$5.04
Balance **\$358.68**

Delivery Charge

Customer Charge \$9.45
Under 50 Therms \$3.6375 x 35.52 Therms = \$12.92
\$22.37

Environmental Charge \$0.00980 x 35.52 Therms = \$0.35

Gas Charge \$5.9240 x 35.52 Therms = \$21.04

Taxes

Chicago Municipal Tax \$43.76 x 8.24 % = \$3.61
State Tax \$43.76 x 0.10 % = \$0.04
State Gas Revenue Tax \$0.024 x 35.52 Therms = \$0.85
\$4.50

Total Current Charges \$48.26

AMOUNT DUE \$406.94

Messages

At the time of this statement, your account was past due. Please pay \$406.94 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Move into spring by enrolling in one of our convenient payment options. For more information, see this month's Energize or visit PeoplesEnergy.com.

Peoples Gas
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

Current Usage

Billing Period From 02-25-04 To 03-29-04 33 days

Meter Reading

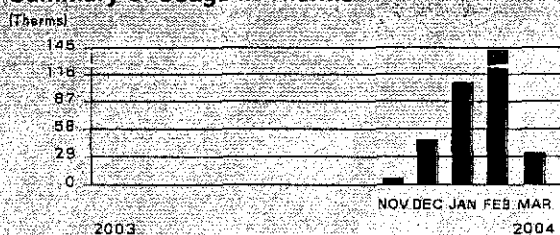
Meter Number **P2464245**
Current Estimate 1697 03-29-04
Previous Actual 1662 02-25-04
Difference 35 (100 Cubic Feet)

Therm Conversion

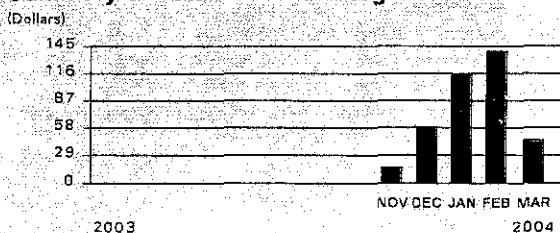
35 x 1.015 BTU Factor = 35.52 Therms

Average Daily	Mar 2003	Mar 2004
Therms Used	N/A	1.08
Temperature	34 °F	40 °F

Summary of Usage in Therms



Summary of Total Current Charges



See back of bill for definitions of terms used on this bill.

³⁸ Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

Please Pay By 04/22/2004	
Please write your account number on your check.	
If paid after 04/22/2004	\$412.79
Amount Due	Amount Enclosed
\$406.94	

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

409500034469334000070000004069400000





www.PeoplesEnergy.com

Bill Date	Account Number	Payment Due Date	Amount Due
2/01/2004	9 5000 3446 9334	Immediately	\$397.13

Customer Name: **Bernice Burns**
Service Address: 7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
Service Classification:

Amount Due Since Last Bill		
Previous Balance	\$392.09	
Payment Charge	\$5.04	
Service Charge		\$397.13
TOTAL DUE		\$397.13

Messages
At the time of this statement, your account was past due. Please pay \$397.13 immediately to avoid collection activity and a negative credit rating.
Want to keep gas costs down? Visit PeoplesEnergy.com for weatherization and conservation tips and payment programs to help you manage energy costs.

Peoples Gas
130 E Randolph Dr - Chicago IL 60601
Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

See back of bill for definitions of terms used on this bill.

33. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ACCOUNT NUMBER: 9 5000 3446 9334

Please Pay Immediately
Please write your account number on your check.

If paid after 12/23/2004	\$403.09
Amount Due	Amount Enclosed
\$397.13	

CAR-RT SORT **B018

BERNICE BURNS
PO BOX 2253
CALUMET CITY IL 60409-8253

PEOPLES ENERGY
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

409500034469334000070000003971300000



Peoples Gas
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
01/27/2004	9 5000 3446 9334	02/18/2004	\$308.04

Name **Bernice Burns**
Service Address 7101 S Halsted ST FL 2 Rear
Chicago IL 60621-1727
Service Classification **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$190.70
Balance **\$190.70**

Delivery Charge

Customer Charge \$9.45
First 50 Therms \$36375x 50.00Therms = \$18.19
Over 50 Therms \$11445x 59.62Therms = \$6.82
\$34.46

Environmental Charge \$00730x 109.62 Therms = **\$0.80**

Gas Charge \$64420x 109.62 Therms = **\$70.62**

Taxes

Chicago Municipal Tax \$105.88x 8.24 % = \$8.72
State Tax \$105.88x 0.10 % = \$0.11
State Gas Revenue Tax \$.024x 109.62Therms = \$2.63
\$11.46

Total Current Charges **\$117.34**

AMOUNT DUE **\$308.04**

Messages

Your account is past due. Enroll in a payment plan to avoid a negative credit rating. Pay \$31.00 instead of the Amount Due. For 6 months you will pay for current usage plus \$47.00 of your previous balance and a 1.5% late charge.

Cold weather is here. Natural gas prices are higher across the country. Take steps now to manage your gas bill. Visit PeoplesEnergy.com.

Current Usage
Billing Period From 12-30-03 To 01-27-04 28 days

Meter Reading

Meter Number P2464245
Current Actual 1521 01-27-04
Previous Actual 1413 12-30-03
Difference 108 (100 Cubic Feet)

Therm Conversion

108 x 1.015 BTU Factor = 109.62 Therms

Average Daily	Jan 2003	Jan 2004
Therms Used	N/A	3.92
Temperature	22 F	24 F

See back of bill for definitions of terms used on this bill.

Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 9 5000 3446 9334

Please Pay By **02/18/2004**
Please write your account number on your check.

If paid after 02/18/2004 **\$312.47**

Amount Due

\$308.04

Amount Enclosed

CAR-RT SORT **C025

BERNICE BURNS
REAR
7101 S HALSTED ST FL 2
CHICAGO IL 60621-1727

PEOPLES ENERGY
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐